

ChromScope v2.1 FAQ

This document summarizes common questions related to ChromScope software and will be updated on an ongoing basis; please feel free to submit any comments and feedback to [Darcy Shave](#), Product Manager.

What systems are currently supported with ChromScope v2.1?

- SFC Prep 150 Mgm
- Prep 150LC
- Prep 350 SFC
- Investigator SFC
- Prep 80q, Prep 200q, and Bench Top 200 (200 BTq)
- MV-10 ASFE
- Prep SFE Systems (SFE100, 500, 1000, 2000, 5000)
- SFE Bio-Botanical Extraction System (BBES)

What are the features and benefits of upgrading to ChromScope v2.1?

ChromScope software v2.1 implements the following new features and changes for SFC, LC, and SFE systems:

General

- For **Prep 150 LC** and **Prep SFC 150 Mgm** systems:
 - Added support for **ACQUITY QDa detector**
 - Added support for eSAT/IN (Ethernet-SATellite/INterface) module
- For Prep SFC 150 Mgm system, added support for **2424 ELSD** (evaporative light-scattering detector)
- For systems with ACQUITY QDa or ELS detectors, added support for **ACQUITY Isocratic Solvent Manager** (ISM) pump as makeup pump

Instrument Control Features

- Increased runtimes for the QDa, PDA, 2489, ELSD, eSAT/IN
- Added ability to set equilibration bands
- Added ability to reset collection bed during manual pause
- Improved automatic system shutdown
- Improved folder view capability
- Updated status control panel's collection location indicator to show next collection location when system is not collecting

Data Analysis and Reporting

- Ability to **customize display**, including collection marks, decimal points, pressure units and colors.
- Added multiple options for extraction and subtraction of QDa detector data
- To the QDa detector display setting, added data-smoothing option for QDa chromatogram in the data file

Sample Lists

- **Improved stacked injection capability**
- For the Sample List Wizard:
 - Added user capability to display multiple chromatograms
 - Added support for early display of cycle time warning
 - Integrated collection simulation

- For the Collection Method editor, added user capability to copy/paste rows
- **Updated AND/OR** logic in collection workflow, including user capability to group multiple AND/OR operations into a single time window
- For SFE and MV-10 ASFE systems, added option in Run method to combine all data from a multi-line method into a single data file

Please review the release notes for more information.

Can customers update their current systems?

Yes, if they have a supported system listed above. ChromScope v2.1 is supported on Windows 10 Professional only. Customers wishing to replace their previous installations with ChromScope v2.1 may need to upgrade their PCs.

How do I obtain ChromScope v2.1 for Windows 10?

ChromScope v2.1 upgrades can be requested and provided to you at no charge if your software is covered under the ChromScope Software Support and Maintenance Plan. This entitlement is for software media only. You can request your upgrade via online at [Waters web site](#).

Can customers purchase the upgrade separately?

No. Software upgrades cannot be purchased separately; it is a feature of the software maintenance and support plan. In order to receive ChromScope 2.1 Upgrade, customer must have a valid ChromScope Software maintenance plan or request a quote to purchase a ChromScope Software Upgrade/Plan.

Can my current ChromScope PC be upgraded to Windows 10?

Earlier ChromScope PCs purchased through Waters have not been validated to work with ChromScope v2.0, v2.1 or Windows 10 and are, therefore, an unsupported configuration. Customers may choose to install and run ChromScope v2.1 on an upgraded PC or on a desktop PC supplied by a third party, with the understanding that such a configuration has not been tested by Waters. Waters can advise on the Windows 10 OS version, if required.

Is ChromScope v2.1 supported on Windows 7?

No. ChromScope v2.1 is compatible with Windows 10 only.

Is ChromScope v2.1 customer installable?

We strongly recommend you engage our Waters' specialists for installation services.