

waters_connect Software Upgrade

To receive your upgrade,* please complete this form and email to your local Waters Service Office.
Addresses are listed on page 2.

User name: _____

Company name: _____

Address: _____

City/State/Postal code: _____

Country: _____

Phone: _____ Email: _____

Software support ID number: _____

Mass spectrometer serial #: _____

Please select your software deployment type:

Workstation Network Process-only Other, please specify: _____

Please select the version currently installed:

UNIFI 1.9 SR4 UNIFI 1.9 SR9 on waters_connect waters_connect w/ UNIFI 1.9 SR12

Other, please specify: _____

Don't know your software version? Launch the UNIFI application > Select "Help" icon (top right-hand) > Select "About".

Is your system currently qualified? Yes No

Please select the application(s) you are currently using:

Biopharmaceutical/Glycan General Screening Natural Products Metabolite Ident
Pesticide Screening Regulated Bioanalysis Forensic Toxicol Other

What Licenses are currently installed on your system:

Either list licenses here or include a screenshot with this form: _____

Don't know your licenses? [Click here for instructions.](#)

Select if you require installation services for your software upgrade. (This is a billable event)

Additional comments: _____

* Please allow 4-6 weeks for delivery of your upgrade.

Sales Offices:

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