

ChromScope Software Upgrade Request Form

ATTN : ChromScope™ Software Upgrade – Waters® Service Support Group
Email to: Serviceplansupport@waters.com (USA, Canada)
Fax to: (To find the fax # for your local Waters office, refer to the reverse side of this document.
For Asia, Europe, and South America, please use fax)

To request your ChromScope Upgrade kit, please complete all information below and return it via email or fax.

User Name _____

Company Name _____

Address _____

City/State/Postal Code/Country _____

Phone _____

Email _____

Please provide your Software Support ID Number: _____

Please select the ChromScope Software version currently installed:

v1.2.1 v1.4.1 v1.5 Other, please specify: _____

Don't know your software version?

In ChromScope, go to the 'Help' menu and choose 'About'. This will show the version installed.

Additional Comments: _____

Please allow 6–8 weeks for delivery of your kit.

Please note: Once we receive your request, your Waters' local Engineer will contact you to coordinate the installation of your upgrade.

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