

ChromScope Software Upgrade

To receive your upgrade,* please complete this form and email to your local Waters Service Office.
Addresses are listed on page 2.

User name: _____

Company name: _____

Address: _____

City/State/Postal code: _____

Country: _____

Phone: _____

Email: _____

Software support ID number (contract number): _____

Please select the ChromScope Software version currently installed:

v1.5

v1.6

v2.0

Other, please specify: _____

Don't know your software version?

In ChromScope, go to the 'Help' menu and choose 'About'. This will show the version installed.

Additional comments: _____

** Please allow 4-6 weeks for delivery of your upgrade.*

Sales Offices:

USA and Canada: Software_Upgrades_NA@waters.com

Europe and India: Software_Upgrade_Euro@waters.com

Latin America: Empower_Upgrade_LatinAM@Waters.com

Malaysia: customercareMY3@waters.com

Australia: australia_techsupport@waters.com

Greater China: china_support@waters.com

Korea: customercareKR3@waters.com

Singapore: sg_enquiry@waters.com

Japan jp_support@waters.com

For your local sales office, please visit waters.com/contact



Waters

THE SCIENCE OF WHAT'S POSSIBLE.™

Waters, The Science of What's Possible, and ChromScope are trademarks of Waters Corporation. All other trademarks are the property of their respective owners.

©2020 Waters Corporation. Produced in the U.S.A. October 2020 720005673EN LM-PDF

WATERS GLOBAL SERVICES

Delivering world renowned services and support

Waters Service and Support offerings are tailored to optimize your laboratory productivity while addressing your budget realities. Our offerings help maintain system peak performance, minimize down time, address scientific application challenges, and support stringent compliance requirements. As your services and support provider, we are committed to the success of your laboratory and business.

Waters quality support and consultative services ensure your success wherever your laboratory is located in the world.



Waters has consecutively earned the ACE Award since 2001 for providing best-in-class technical knowledge, issue resolution, and process support.

Waters Corporation
34 Maple Street
Milford, MA 01757 U.S.A.
T: 1 508 478 2000
F: 1 508 872 1990
www.waters.com