

## Empower 3 Software Upgrade

To receive your upgrade,\* please complete this form and email to your local Waters Service Office. Addresses are listed on page 2. A form must be completed for each workstation and server at your site.

User name: \_\_\_\_\_

Company name: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Postal code: \_\_\_\_\_

Country: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Empower™ Software Plan ID number: \_\_\_\_\_

**Select the Empower Software Version, Feature/Service Release currently installed:**

Empower 2		Empower 3				
SR1	FR1	FR2	SR2	FR3	FR4	SR3

**Select system type:**

Enterprise      Workgroup      Workstation

**Select if your current Empower Software deployment includes Shimadzu LC and GC Systems.**

**Select if you require installation services for your software upgrade. (This is a billable event)**

Additional comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\* Please allow 4-6 weeks for delivery of your upgrade.

## Sales Offices:

USA and Canada: [Software\\_Upgrades\\_NA@waters.com](mailto:Software_Upgrades_NA@waters.com)

Europe and India: [Empower3\\_FR5\\_Euro@waters.com](mailto:Empower3_FR5_Euro@waters.com)

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Greater China: [china\\_support@waters.com](mailto:china_support@waters.com)

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Japan [jp\\_support@waters.com](mailto:jp_support@waters.com)

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Waters quality support and consultative services ensure your success wherever your laboratory is located in the world.



Waters has consecutively earned the ACE Award since 2001 for providing best-in-class technical knowledge, issue resolution, and process support.

For your local sales office, please visit [www.waters.com/contact](http://www.waters.com/contact).

# Waters

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