January, 2022

End-Of-Life Notification for ACQUITY UPLC IVD System

Dear Valued Customer,

Thank you for choosing Waters Corporation as your Ultra Performance Liquid Chromatography solution provider.

For over 60 years, Waters Corporation has focused on improving human health and wellbeing through the application of high-value analytical technologies and industry leading scientific expertise. We have continually pioneered chromatography, mass spectrometry and thermal analysis innovations, pursuing every opportunity to Deliver Benefit™ to our customers, employees, shareholders, and society.

Since the inception of the ACQUITY UPLC™ System in 2004, our portfolio for UPLC™ and UHPLC separations has grown considerably, fueled by constant innovation to meet the diverse and changing needs of our customers. We initiated the End-Of-Life process for Waters’ first UPLC system - the ACQUITY UPLC System in January 2021. At that time due to the number of Clinical Customers continuing to still depend on the IVD version we continued to offer this system for sale. As we continue to focus on bringing new technologies to the market, the time has come to now initiate the End-Of-Life process for the IVD version. There is a limited quantity of ACQUITY UPLC IVD Systems still available, which you can order until our stock is depleted.

This letter is intended to provide formal notification of our decision to initiate our End-Of-Life process for the ACQUITY UPLC IVD System and communicate some important dates. We sincerely apologize for any inconvenience this may cause. It is possible to take advantage of our FlexUP™ Technology Renewal Program if your ACQUITY UPLC IVD System is greater than seven years old. Through this program, your laboratory can realize significant savings on the trade-in of your existing ACQUITY UPLC IVD System for another Waters LC System.

Please contact your Waters™ Instrument Specialist to discuss the best replacement options and strategy for your laboratory.
Table I. Key dates for ACQUITY UPLC IVD System End-Of-Life

<table>
<thead>
<tr>
<th>Milestone</th>
<th>Definition</th>
<th>Date</th>
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<tbody>
<tr>
<td>End-Of-Life Announcement</td>
<td>End-Of-Life Notification is announced</td>
<td>January 4th, 2022</td>
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<tr>
<td>End-of-Manufacturing</td>
<td>The date on which manufacturing operations for the ACQUITY UPLC IVD system will cease</td>
<td>March 31st, 2022</td>
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<tr>
<td>End-of-Sale</td>
<td>The last day to place an order for the ACQUITY UPLC IVD system</td>
<td>March 31st, 2022 Depending on stock availability</td>
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<tr>
<td>End-Of-Support</td>
<td>After this date, the ACQUITY UPLC IVD system will transition to limited support</td>
<td>June 30th, 2029</td>
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Please note that all ACQUITY UPLC IVD Systems sold between now and March 31st, 2022 will still receive our standard product warranty. We intend to maintain availability of our full technical and service support for ACQUITY UPLC IVD Systems for 7 years from the last date of manufacturing, which is expected to be no later than March 31st, 2022. It is anticipated that ACQUITY UPLC IVD Systems will move to Limited Support effective June 30th, 2029.

Thank you again for being our customer. If you have any questions or concerns, please contact your Waters local representative to discuss how we can partner together to ensure a successful transition into the future.

Sincerely,

David Ballantyne

David Ballantyne
Principal Product Manager, IVD systems