



July 26, 2021

End-Of-Life Notification for ACQUITY UPLC System

No stock available

Dear Valued Customer,

Thank you for choosing Waters Corporation as your Ultra Performance Liquid Chromatography solution provider.

For over 60 years, Waters Corporation has focused on improving human health and well-being through the application of high-value analytical technologies and industry leading scientific expertise. We have continually pioneered chromatography, mass spectrometry and thermal analysis innovations, pursuing every opportunity to Deliver Benefit™ to our customers, employees, shareholders and society.

We recently sent out an announcement about our plans to discontinue ACQUITY UPLC™ System. At this time we have sold out all the remaining stock and no new orders can be placed. The full announcement can be located [here](#).

Please note that this process will not impact the IVD version of the system.

Please contact your Waters™ Instrument Specialist to discuss the best replacement options and strategy for your laboratory. We recommend exploring the ACQUITY UPLC I-Class PLUS with Fixed Loop Injection System, which offers the most equivalent performance to the ACQUITY UPLC System. Additional systems to consider are the ACQUITY UPLC H-Class PLUS Binary System as well as ACQUITY Premier, which provide further capabilities in biocompatible and inert formats.

Table I. Key dates for ACQUITY UPLC System End-Of-Life

Milestone	Definition	Date
End-Of-Life Announcement	End-Of-Life Notification is announced	January 4 th , 2021
End-of-Manufacturing	The date on which manufacturing operations for the ACQUITY UPLC system ceased	March 31 st , 2021
End-Of-Support	The last day to receive full technical and service support for the system. After this date, ACQUITY UPLC system will transition to limited support	July 1 st , 2028

We intend to maintain availability of our full technical and service support for ACQUITY UPLC Systems for 7 years from the last date of manufacturing. ACQUITY UPLC Systems will move to Limited Support effective July 1st, 2028.

Thank you again for being our customer. If you have any questions or concerns, please contact your Waters local representative to discuss how we can partner together to ensure a successful transition into the future.

Sincerely,

Baiba Cabovska

Baiba Cabovska, PhD
Principal Product Manager, ACQUITY UPLC Systems