MAXIMIZE YOUR LABORATORY RESOURCES FOR INCREASED PRODUCTIVITY
The proof that you can do more with less, is what Waters Laboratory Analytics brings to you.

Waters recognizes that laboratories around the world are being stretched. We have made it our goal to provide laboratories like yours with the tools to make evidence-based decisions on which improvements are needed to increase efficiency.

Waters Laboratory Analytics integrates instrument services and laboratory analytics to give you unprecedented visibility into the utilization, efficiency, and financial implications of your laboratory’s instruments and people.

ADVANCE YOUR BUSINESS WITH WATERS LABORATORY ANALYTICS

- Uncover new areas of cost savings
- Maximize the efficiency of existing assets
- Optimize workflow processes
- Justify new technology adoption
- Integrate with Lean Six Sigma initiatives
Empower Laboratory Analytics

**BUILT-IN ANALYTICS FOR EVALUATING LABORATORY PERFORMANCE**

Empower Chromatography Data Software has helped numerous laboratory dependent organizations streamline processes with advanced data collection and reporting capabilities.

Now, the software also assembles and displays critical chromatography performance metrics in five prebuilt, easy-to-view, analytics dashboards so that you can focus on what’s most important — the interpretation of key information, not its collection.

**IMPROVE YOUR DECISION MAKING**

Empower Laboratory Analytics* dashboards let you quickly and accurately determine how laboratory resources are being used, without significant manual effort. You will be able to make evidence-based decisions on which improvements are needed to increase laboratory efficiency.

*Only available with Empower 3 Software, Feature Release 2, and later releases.
The Resource Management Report (RMR) provides detailed comprehensive analytics based on metadata from your Empower Software System. The analyses and recommendations provided by Waters expert consultants can help you make informed decisions for managing assets within your Empower network environment – resulting in optimized workflows which increase productivity and provide real cost savings to you.

**Empower Driven Services**

**Resource Management Report**

A CUSTOMIZED COMPREHENSIVE RESOURCE UTILIZATION REPORT BASED ON YOUR SPECIFIC GOALS

The Resource Management Report (RMR) provides detailed comprehensive analytics based on metadata from your Empower Software System. The analyses and recommendations provided by Waters expert consultants can help you make informed decisions for managing assets within your Empower network environment – resulting in optimized workflows which increase productivity and provide real cost savings to you.

Customized analyses and recommendations

A Waters Business Impact Consultant meets with you to establish the goals and objectives that are most meaningful to you. Information such as runtimes, instrument usage, error messages, sample reruns, dates and times of usage, is gathered and analyzed. Detailed analyses and recommendations are then compiled into the RMR so you don’t have to spend the time gathering and interpreting the data.

**Benefits of the RMR**

- Customized analysis
- Recommendations provided by expert consultants
- Maximize system utilization
- Better manage resources
- Improve laboratory workflows
- Identify training needs
- Identify and reduce error messages
- Identify compliance risks
- Better plan for capital expenditures
- Evaluate opportunities to shorten runtimes with UPLC®
- Schedule routine maintenance at low productivity times

**THE RMR FOCUSES ON THESE KEY AREAS:**

- Business analysis – summarizes goals and objectives for RMR
- Summary of recommendations – consolidated list of recommendations based on analytics
- Technical Analysis Resource Utilization – analysis of systems and user trends
- Laboratory workflow – analysis of process workflows and trends
- Administration, compliance and asset analysis – time to service statistics, service trends, and performance maintenance status
Empower Driven Services

EDS365

MONITOR YOUR METRICS ON A DAILY BASIS WITH DASHBOARDS

Empower Driven Services (EDS365) is a web-based dashboard solution that provides detailed analyses of critical chromatography performance data. EDS365 is comprised of complete, prebuilt analysis modules that are flexible so you can focus on what’s most important to you. EDS365 supplements your Resource Management Report (RMR) so you can monitor your laboratory metrics more closely in-between RMRs.

View updated information daily

The EDS365 information is updated on a daily basis so you always have the latest information at your fingertips; allowing you to make faster business decisions to improve your laboratories’ efficiency. The analysis dashboards are flexible, so you can select the timeframe of interest and view these dashboards as frequently as needed.

**BENEFITS OF EDS365**

- Reduce the time and cost of collecting and analyzing data
- Detect and evaluate system usage trends to increase efficiency
- Access updated critical system utilization data daily if needed
- Accelerate decision making

**EMPOWER LABORATORY ANALYTICS LETS YOU:**

- Access critical system usage information
- Maximize system utilization
- Manage resources
- Identify training needs
- Identify process improvements
- Plan for capital expenditures
- Identify opportunities to improve sample turnover time using UPLC Technology
ADVANCE THE BUSINESS OF SCIENCE WITH EMPOWER DRIVEN SERVICES

Optimize laboratory resources through continuous improvement and lifecycle asset management. Empower Driven Services integrates instrument services and the business analytics managed by Empower Software to uncover efficiencies and cost savings never seen before.

BE ASSURED

CHOOSE WATERS GLOBAL SERVICES

Waters Global Services focuses on optimizing Waters products with superior service, support, upgrades, training, and Waters Quality Parts.®

PROVEN SATISFACTION

For thirteen consecutive years, an independent quality auditing firm has ranked Waters Global Services best-in-class in providing expert technical knowledge, quick resolution of system issues, and process support.¹